

UNI EN ISO 9001 2015

SECTION 2 – LEADERSHIP

QUALITY POLICY

TAM management, consistent with the general strategy of its organisation, has decided on the Quality Policy herein, which is based on the following principles:

- implementation of the quality management system as part of the organisation's business processes, as well the continual improvement of its efficiency
- use of an approach focused on processes and risk-based thinking that are aimed to achieve the intended results
- provision of the resources needed, including innovative technological resources
- communication with, and support of, personnel that encourage their involvement, development, and leadership in areas of responsibility
- constant communication with customers, and dealings with suppliers that bring mutual benefit.

The purpose of the TAM quality policy, based on an analysis of the organisation's context, is to pursue the following aims:

- to consistently satisfy both the requirements of customers as well as applicable statutory/regulatory requirements
- to enhance customer satisfaction
- to supply the market with high-profile products
- to keep to the agreed delivery times
- to consolidate and expand its presence in the market in a way that is honest and sustainable for the good of all the interested parties involved.

The Management

TAM [signature, illegible] _____

Via G. Ferraris, 112

20010 Marcallo con Casone (MI)

Tel 02-9761661 / Fax 02-9761662

C.F./P. IVA 09178450152

Marcallo con Casone, 1st September 2016

0 01/09/2016
Rev. Date